

Department:	Med 4- John Dempsey Hospital
Administrator:	Associate Vice President of Operations/Director of Nursing
Goals:	<ol style="list-style-type: none"> 1. Improvement in general health and well-being of patients and families who require Surgical, Orthopaedic and Medical care. 2. Participate in Interdisciplinary care for all sub-specialties treated on Med 4. 3. Manage patient care appropriately through the acute phase of illness.
Objectives:	<ol style="list-style-type: none"> 1. To provide professional nursing care to a variety of surgical, orthopaedic and medical patients to insure positive patient outcomes in a cost-effective manner. 2. To implement and evaluate the effectiveness of multidisciplinary plans of care. (care paths). 3. To address educational needs of patients. 4. To provide comprehensive physical, psychosocial, and functional assessments on the adolescent (16 years and older), young, middle, and older adult populations. 5. To promote customer service approach to patient care. 6. To promote staff satisfaction.
Practice Standards:	<ol style="list-style-type: none"> 1. John Dempsey Hospital Medical Staff Rules and Regulations 2. John Dempsey Hospital Administrative Manual 3. John Dempsey Hospital Department of Nursing and Unit Practice Manuals 4. State of Connecticut Nurse Practice Act 5. State of Connecticut CLIA 6. JCAHO Federal and State Standards & HIPAA
Scope of Services:	<ol style="list-style-type: none"> 1. Medicine <ul style="list-style-type: none"> • General Medicine • Infectious Disease • Neurology • Pulmonary Medicine • Nephrology • Endocrinology • Cardiology • Oncology/Hematology • Rheumatology
Service Availability:	<ol style="list-style-type: none"> 1. Attending and/or Resident support for all the above services 24 hours a day, 7 days a week. 2. Nursing Services are available 24 hours per day, 7 days per week 3. Ancillary services are available: <ul style="list-style-type: none"> • Rehabilitation services: Monday - Friday, 8:00AM-4:30PM and Saturday & Sunday 8:00AM-3:30PM • Pharmacy: 24 hours per day, 7 days a week • Respiratory care: 24 hours per day, 7 days per week • Imaging Services (Radiology); 24 hours per day, 7 days per week • And other support Services (Dietary, EKG, etc.) • IT • Dietary • Pastoral • Social Work • Case Management • Patient Support Services

Patient Population/ Customers:	1. Any patient 16 years of age or older who requires acute care from :. <u>External:</u> 1. Patients and Significant Others (adolescents; young, middle, and older adults) who require acute care for the above surgical, orthopaedic, and medical services 2. Physicians; Community 3. Vendors <u>Internal:</u> 1. UCHC Attending Physicians 2. All Departments of UCHC & Staff
Providers/Staffing:	1. State of Connecticut Licensed, John Dempsey Hospital Credentialed Physicians 2. State of Connecticut Licensed, John Dempsey Hospital Credentialed APRN 3. State of Connecticut Licensed, Registered Nurse Clinical Nurse Specialist 4. State of Connecticut Licensed, Registered Nurses 5. State of Connecticut Licensed, Physician Assistants 6. State of Connecticut Licensed, Practical Nurse 7. State of Connecticut Licensed, Pharmacist available 8. State of Connecticut Licensed, Respiratory Therapists 9. State of Connecticut Licensed, Physical Therapists, Speech, OT, RO
Clinical Care/ Current Priority Activities:	Assessment: Physician/APRNs – Ongoing patient assessments and physical exam via multidisciplinary rounds, diagnostic testing, patient/family interaction Nursing – Patient assessments and vital signs, functional status review, patient/family, educational needs. Treatment/Intervention: Physician/APRNs – treatment prescription, consultations, interventional procedures, family conferences, emergency care Nursing - medication administration, patient education, cardiac monitoring, wound care, intravenous therapy, support service referrals, CPR, implementation/ongoing function of special equipment needs

Dept. Head/Service Line Leader/Date

Administrator/Date

Medical Director/Date