

Department:	Surgery 7 - John Dempsey Hospital
Administrator:	Associate Vice President of Operations/Director of Nursing
Goals:	<ol style="list-style-type: none"> 1. Improvement in general health and well being of patients and families who require Surgical, Orthopaedic and Medical care. 2. Participate in Interdisciplinary care for all sub-specialties treated on Surgery 7. 3. Manage patient care appropriately through the acute phase of illness.
Objectives:	<ol style="list-style-type: none"> 1. To provide professional nursing care to a variety of surgical, orthopedic and medical patients to insure positive patient outcomes in a cost-effective manner. 2. To implement and evaluate the effectiveness of multidisciplinary plans of care. (care paths, outcomes). 3. To address educational needs of patients and significant others. 4. To provide comprehensive physical, psychosocial, and functional assessments on the adolescent (16 years and older), young, middle, and older adult populations. 5. To promote customer service approach to patient care. 6. To promote staff satisfaction.
Practice Standards:	<ol style="list-style-type: none"> 1. John Dempsey Hospital Medical Staff Rules and Regulations 2. John Dempsey Hospital Administrative Manual 3. John Dempsey Hospital Department of Nursing and Unit Practice Manuals 4. State of Connecticut Nurse Practice Act 5. State of Connecticut CLIA 6. JCAHO Federal and State Standards, HIPAA Standards
Scope of Services:	<ol style="list-style-type: none"> 1. Surgery <ul style="list-style-type: none"> • General Surgery • Peripheral Vascular Surgery • Plastic Surgery • Neurosurgery • Genito-Urinary Surgery • Otolaryngology/Head and Neck Surgery • Oral and Maxillofacial Surgery • Gynecology • GYN Oncology • Urogynecology • Heme Onc • Ophthalmology 2. Orthopaedic <ul style="list-style-type: none"> • Hand and Upper Extremity Treatment • Adult Joint Reconstruction • Foot and Ankle Treatment • Spinal and Back Pain Treatment • Bone and Joint Infection and Skeletal Trauma Reconstruction • Sports Medicine • Orthopaedic Oncology 3. Medicine <ul style="list-style-type: none"> • General Medicine • Infectious Disease • Neurology • Pulmonary Medicine • Nephrology • Endocrinology • Gerontology • Oncology/Hematology • Rheumatology • Dermatology • Cardiology • Gastroenterology • Ophthalmology
Service Availability:	<ol style="list-style-type: none"> 1. Attending and/or Resident support for all the above services 24 hours a day, 7 days a week. 2. Nursing Services are available 24 hours per day, 7 days per week 3. Ancillary services are available: <ul style="list-style-type: none"> • Rehabilitation services: Monday - Friday, 8:00AM-4:30PM and Saturday & Sunday 8:00AM-3:30PM • Pharmacy: 24 hours per day, 7 days a week

	<ul style="list-style-type: none"> • Respiratory care: 24 hours per day, 7 days per week • Imaging Services (Radiology): 24 hours per day, 7 days per week • And other support Services (Dietary, IT, Pastoral, Social Work, Case Management, Patient Support Services, etc.)
Patient Population/ Customers:	<p><u>External:</u></p> <ol style="list-style-type: none"> 1. Patients and Significant Others (adolescents; young, middle, and older adults) who require acute care for the above surgical, orthopaedic, and medical services 2. Physicians; Community 3. Vendors <p><u>Internal:</u></p> <ol style="list-style-type: none"> 1. UCHC Attending Physicians 2. All Departments of UCHC & Staff
Providers/Staffing:	<ol style="list-style-type: none"> 1. State of Connecticut Licensed, John Dempsey Hospital Credentialed Physicians 2. State of Connecticut Licensed, John Dempsey Hospital Credentialed APRN 3. State of Connecticut Licensed, Registered Nurse Clinical Nurse Specialist 4. State of Connecticut Licensed Registered Nurses 5. State of Connecticut Licensed Practical Nurses 6. Health Unit Clerks 7. State of Connecticut, Certified Nurses Aides 8. State of Connecticut Licensed Physician Assistants 9. Medical Assistants 10. State of Connecticut Licensed Pharmacist available 11. State of Connecticut Respiratory Therapists 12. State of Connecticut Physical, Speech, and Occupational Therapists 13. Registered Dieticians 14. Social Workers
Clinical Care/ Current Priority Activities:	<p>Assessment:</p> <ol style="list-style-type: none"> 1. Multidisciplinary assessments of a variety of surgical, orthopaedic and medical patients (listed above). <p>Treatment/Intervention:</p> <ol style="list-style-type: none"> 1. Surgical and Orthopaedic procedures 2. Multidisciplinary treatment protocols specific for patient diagnosis 3. Medication management 4. Patient and significant others education