

Partial Hospital and Intensive Outpatient Programs - Unit Practice Manual

John Dempsey Hospital - Department of Nursing

The University of Connecticut Health Center

PROCEDURE FOR: Access to Services

POLICY: Each patient participating in the John Dempsey Hospital Partial Hospitalization Program (PHP) and/or Intensive Outpatient Program (IOP) has impartial access to treatment regardless of race, religion, sex, ethnicity, nation of origin, age (as appropriate to program requirements) or handicap.

- PROCEDURE:**
1. The physical environment meets all federal and state codes concerning accessibility for the disabled.
 2. Race, religion, sex, ethnicity, age or disability will not prohibit access to services. The PHP and/or IOP are designated for persons 18 years of age or older.
 3. As availability of qualified staff and physical space allows, an array of services are available to meet the patient's individual needs.
 4. An individual's physical limitations are considered when scheduling a patient's participation and attendance. Individual needs of patients are reflected in the treatment plan.

APPROVAL:

EFFECTIVE DATE: 5/07

REVISION DATES: 8/09