

PROCEDURE FOR: Violent Patient, Management of

- POLICY:** 1. In the event that a patient becomes violent, Public Safety will be notified pending transfer to the ED or the inpatient Psychiatric unit.

PROCEDURE:

ACTION

POINTS OF EMPHASIS

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| <ol style="list-style-type: none">1. All staff will be alerted to the impending incident.2. University Police are immediately summoned to the PHP for assistance.3. Notify the Psychiatric nurse manager and request backup of available inpatient staff to help monitor the patient until they can be transported by UCHC police.4. While awaiting police response, PHP/IOP staff will intervene as follows:<ol style="list-style-type: none">a. Remove other patients from area.b. Charge person will assign roles for each staff member involved.c. The patient will sit in a designated area with staff continuing to verbally deescalate the patient. Both patient and staff should have ready access to an exit. A minimum of two staff members should be present in the immediate vicinity.d. The charge person will inform patient of the procedure and provide ongoing reassurance.e. If patient escalates while waiting for University police assistance the secondary staff person will call for immediate staff assistance.f. Patient will safely be transported by University police to an appropriate location for further intervention. | <ol style="list-style-type: none">1. Dial 7777 and report location of emergency. |
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APPROVAL: Nursing Standards Committee

EFFECTIVE DATE: 9/94

REVISION DATES: 11/97, 3/99, 2/00, 5/03, 6/06, 6/07, 12/07, 3/08, 5/08, 10/08