

**PROCEDURE FOR: Violent Patient, Management of**

- POLICY:** 1. In the event that a patient becomes violent, Public Safety will be notified pending transfer to the ED or the inpatient Psychiatric unit.

**PROCEDURE:**

**ACTION**

**POINTS OF EMPHASIS**

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| <p>1. All staff will be alerted to the impending incident.</p> <p>2. University Police are immediately summoned to the PHP for assistance.</p> <p>3. Notify the Psychiatric nurse manager and request backup of available inpatient staff to help monitor the patient until they can be transported by UCHC police.</p> <p>4. While awaiting police response, PHP/IOP staff will intervene as follows:</p> <ul style="list-style-type: none"><li>a. Remove other patients from area.</li><li>b. Charge person will assign roles for each staff member involved.</li><li>c. The patient will sit in a designated area with staff continuing to verbally deescalate the patient. Both patient and staff should have ready access to an exit. A minimum of two staff members should be present in the immediate vicinity.</li><li>d. The charge person will inform patient of the procedure and provide ongoing reassurance.</li><li>e. If patient escalates while waiting for University police assistance the secondary staff person will call for immediate staff assistance.</li><li>f. Patient will safely be transported by University police to an appropriate location for further intervention.</li></ul> | <p>1. Dial 7777 and report location of emergency.</p> |
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**APPROVAL:** Nursing Standards Committee

**EFFECTIVE DATE:** 9/94

**REVISION DATES:** 11/97, 3/99, 2/00, 5/03, 6/06, 6/07, 12/07, 3/08, 5/08, 10/08

**REVIEWED DATES:** 10/09